

# foster carer membership

As a member of FosterTalk, you and members of your family have unlimited access to the following services:

- **Legal expenses insurance** (which covers legal costs and provides legal representation in the event of an allegation\* subject to policy conditions)
- **Arrest and interview assistance**
- 24 hour **legal** helpline
- **Tax, self-employment, benefits** helpline
- Access to our **discounted tax return** service (self-assessment) service
- **Fostering advice** and support helpline including allegations
- Access to **4,500 discounts** on lifestyle products and services (see over for further details)
- **Independent financial advice** (mortgages, pensions, income protection and savings)
- 24 hour **counselling** helpline
- 24 hour **medical** and first aid helpline
- **Education** advisory helpline
- Access to **Teacher Network's** online learning portal via our website
- Access to the members' area of our website including **online carer forums**
- Quarterly **magazine** crammed with foster carer stories and fostering information
- Monthly **e-newsletter** to keep you up to date with all the fostering news

For more information about each of these membership benefits, please visit:

[www.fostertalk.org/become-fostertalk-member/fostertalk-membership-benefits](http://www.fostertalk.org/become-fostertalk-member/fostertalk-membership-benefits)

Excluding 24 hour helplines, our other helplines are available Monday to Friday (except Bank Holidays) between 9.00am – 5.00pm on **01527 836910**.

\*All contact with members is in the strictest confidence, the only exception to this is in the event that an advisor has concerns over a child or adults welfare; in which case FosterTalk's safeguarding policy applies.



# foster carer discounts

As a FosterTalk member you and your family can access thousands of special offers on lifestyle products and services. There are a whole range of discounts\* to support you and your family and they are all accessible through the members' area of FosterTalk's secure website. There are online discounts, discounted reloadable gift cards and cashback offers both online and card-linked in-store.

## How to access our discounts

Log on to the members' area on FosterTalk's website [www.fostertalk.org](http://www.fostertalk.org) and follow these steps:

- Step 1** Click on Discounts and Communications
- Step 2** Go to FosterTalk Member Discounts
- Step 3** Click 'Start Shopping' and click 'OK'
- Step 4** Use the search bar to type the discount that you are interested in
- Step 5** Depending on the discount you choose - click 'get this offer' and follow the instructions to purchase the discount

## A sample of some of our discounts\*

| Days out                | Holidays                |
|-------------------------|-------------------------|
|                         |                         |
| Eating out              | Shopping                |
|                         |                         |
| Supermarket shopping    | Home and garden         |
|                         |                         |
| Electrical /electronics | Financial and insurance |
|                         |                         |
| Toys                    | Health and beauty       |
|                         |                         |

If you would like further information or need assistance accessing the discounts please call us on **01527 836910**.

We have produced a helpful guide to explain the various types of discounts available, visit: [www.fostertalk.org/discounts-communications/fostertalk-member-discounts](http://www.fostertalk.org/discounts-communications/fostertalk-member-discounts) to download a copy.

\*All discounts are provided by a third party and are subject to change on a regular basis.

